

Art Therapy in Digital Environments: Telepractice Outcomes and Ethical Constraints

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ABSTRACT

This study explores the emergence and development of art therapy within digital environments, with a particular focus on telepractice modalities, therapeutic outcomes, and ethical constraints. Tele-art therapy, defined as the delivery of therapeutic art-based interventions through digital communication technologies, has expanded significantly in response to global shifts toward remote healthcare, particularly during the COVID-19 pandemic. Grounded in established art therapy theories including psychodynamic, humanistic, and developmental frameworks, the study examines how core therapeutic processes such as symbolic expression, creativity, and the therapeutic alliance are adapted to virtual settings. It evaluates synchronous, asynchronous, and hybrid delivery models, highlighting their applicability across individual and group contexts. Findings from existing literature suggest that telepractice in art therapy yields promising outcomes, including improvements in psychological wellbeing, functional capacity, and client satisfaction, although empirical evidence remains limited. The paper further interrogates critical ethical concerns, including confidentiality, data security, informed consent, and cross-jurisdictional practice, alongside the professional competencies required for effective digital facilitation. Issues of accessibility and digital equity are also considered, emphasizing disparities in access to technology and resources. By integrating qualitative and quantitative research perspectives, this study identifies key methodological gaps and underscores the need for standardized frameworks, robust regulatory structures, and culturally responsive practices. It concludes that while digital environments present transformative opportunities for art therapy, careful attention to ethical governance, professional training, and inclusive access is essential to ensure sustainable and effective practice.

Keywords: Tele-art Therapy, Digital Mental Health, Therapeutic Outcomes, Ethical Governance and Accessibility and Equity

INTRODUCTION

Telepractice in art therapy refers to healthcare delivered through art media in an interactive digital format via online technologies [1]. Art-making can be conducted merely as a recreational form, but grounded in theory and practice can provide a therapeutic service to help address and improve an aspect of concern from a wide range of difficulties [2]. Besides addressing the outcome processing, this study also puts special emphases on the information of facilitation itself, including the common modalities, the preference over whether to adopt a more experiential approach vs a more expressive approach, the time duration and frequency that suits the client, and whether it is held individually or in a group [1]. An integrated model of a tele-art therapy session is presented for reference. The purpose of this study updates the methods and formats used in digital medium and conduct an overview and evaluation of tele-art therapy research that has been conducted internationally to help identify and consolidate possible area for further studies and inhibit the overall development of the practice [1, 2].

Theoretical Foundations of Art Therapy in Digital Contexts

In the context of art therapy, telepractice has been defined as “the use of electronic information and telecommunications technologies by a registered art therapist to deliver professional services at a distance” [3]. These services may include assessment, treatment, and consultation delivered synchronously or asynchronously through modality-appropriate means. In line with international trends toward the wider use of telehealth services in response to the COVID-19 pandemic [5], art therapy professionals are increasingly exploring the potential to provide therapy remotely via digital mediums [6]. The digital environment for art therapy occupies a position where it can be understood in terms of existing theoretical concepts of art therapy alongside distinctive features that are specific to that modality [1,7-8]. Core theories relevant to art therapy itself include psychodynamic, humanistic, and developmental theories, each of which is applicable to the online setting. Concepts of creativity, symbolic expression, and the therapeutic alliance remain valid processes in virtual spaces. What distinguishes digital art therapy from other methods is the character of materials, the nature of supervision, and the feedback associated with technology [9-13].

Telepractice Modalities and Service Delivery Models

Art therapy via telepractice can occur synchronously (real-time), asynchronously (pre-recorded), or via a hybrid of the two delivery formats [2]. Synchronous modalities are conducted through videoconferencing platforms (e.g., Zoom, Microsoft Teams, Google Meet), where art-making occurs simultaneously in real-time and creative exchanges may be supported. Pre-recorded art-making is shared before a designated session, and reflection and dialogue happen offline [3]. Asynchronous modalities can also include text or audio messages exchanged with a therapist who provides reflections, feedback, or other collaboration on the art material [4]. Emerging as an alternative, “remote therapeutic response” is a structured format developed to maintain therapeutic engagement when a client cannot attend a session. It involves preparation of art material and shared space, completion of the artwork outside of the therapy space, and the completion of a follow-up message, image, and/or video by the client that is responded to by the therapist [5]. Art therapy telepractice also varies according to the community needs met and the service delivery model adopted. Individual therapy, supervision of trainee therapists, or written comments provided with the completed artwork fed back by e-mail represent well-known modalities in art therapy telepractice [6]. Group therapy particularly attractive during periods of isolation and lockdown can also take multiple forms, such as a single group working on the same art material with reflection, separate individuals sharing from their own remote locations with specific themes or approaches, or a special art event space [6].

Outcomes of Telepractice in Art Therapy

Telepractice in art therapy is an under-researched area with limited empirical data. Nevertheless, a growing number of studies report measurable outcomes for telepractice delivered in individual and group formats to diverse populations across age groups [2]. Art therapy telepractice is associated with statistically significant improvements in clinical symptoms, functional capacities, and quality-of-life indicators. Effect sizes for these outcomes are comparable to those documented for in-person art therapy and similar modalities, with patient-reported outcomes indicating a high level of client satisfaction [3]. Variables such as age, primary diagnosis, and engagement may moderate outcomes across delivery formats. Outcome studies of telepractice in art therapy include: an uncontrolled individual format for children in acute psychiatric settings, demonstrating improvement in functioning and an increase in self-report measures [2]; a pilot program for people aged two to forty-five years showing decreases in symptoms and improved quality of life; two group interventions for children under twelve characterised by high participation and social support, both leading to better psychosocial outcomes; and a programme for children aged six to fourteen that found high levels of satisfaction and development of new creative skills [5]. The limited number of studies precludes comprehensive generalisations about telepractice in art therapy; however, the findings are encouraging and support exploration of other art-based therapies delivered remotely [6].

Ethical Considerations and Governance

Maintaining ethical standards remains a primary concern in telepractice delivery of art therapy. While established ethical codes offer guidance, their application to digital environments is not uniform [3]. Therapists face multifaceted challenges in ensuring adequate confidentiality and security of information remotely or online, managing professional boundaries and dual relationships, and adapting a broad spectrum of client and caregiver policies [4]. In digital environments, consent processes and supervisory requirements also require careful consideration, particularly in cross-jurisdictional circumstances [5]. Significant governance structures, such as professional codes of ethics, accreditation guidelines, organizational policies, local laws, and regulations, assist art therapists in formulating ethical frameworks that address both telepractice principles and digital delivery competencies [6]. Adapting standard elements of ethical governance, such as respectful interactions, maximum benefit and minimal harm, equitable access, confidentiality management, and appropriate engagement, to telepractice models allows practitioners to harness the potential of the medium while safeguarding clients' welfare [6].

Professional Competencies and Training Requirements

Art therapists are encouraged to acquire core competencies before beginning to engage with clients digitally. These are defined as the knowledge, skills, attitudes, and behaviours that facilitate effective practice [3]. Core competencies for telepractice include technological literacy, risk assessment, crisis management, legal and ethical awareness, and cultural humility. Literature examining competencies in telemental health closely parallels the current accessibility of art therapy conducted digitally [4]. Competencies to be acquired on an ongoing basis include knowledge of digital platforms suitable for service delivery, depth of understanding of legal/ethical stipulations specific to telemental health, ability to customize approaches to culturally diverse populations, and expertise in facilitating connections with support resources [5]. Required competencies can be met through a curriculum that combines theory with practical components, remote supervision, and assessment via self-reporting, recorded sessions, and input from supervisors and support personnel [5].

Accessibility, Equity, and Digital Access

Art therapy can enhance quality of life for diverse populations at different life stages, reducing stress and contributing to better health [1]. Yet, access may be limited because of geographic, economic, or other barriers [2]. Digital, online art therapy has been introduced to overcome severe disparities since the pandemic, but important principles must be respected to foster well-being [2].

Data Privacy, Security, and Informed Consent

Utilization of telepractice has become widespread, driven by the COVID-19 pandemic and enhanced access to communication technologies [3]. Telepractice encompasses a variety of modalities and can be delivered through synchronous or asynchronous platforms. While research on telepractice is still developing, its integration within clinical programs, governmental support, and building evidence base indicate its ongoing relevance [4]. Diverse telepractices share common foundations with in-person art therapy, regardless of specific protocols. Central theories explain a broad range of analogue and digital art modalities and support service delivery through online platforms [5]. Basic principles include the ability of clients to safely and freely express their thoughts or feelings; to create symbolic images based on their lived experience; and to engage, when desired, in a creative relationship with the therapist. These principles underpin effective digital telepractice both in humanitarian settings and in clinical contexts such as assessment and treatment [1].

Clinical Considerations: Assessment, Intervention, and Evaluation

Remote art therapy, whether delivered synchronously or asynchronously, involves specific adjustments to typical assessment, intervention, and evaluation procedures [5]. Initial evaluation tools used in face-to-face contexts may not translate directly to digital environments, or their effectiveness may decrease. Moreover, the observational component of these instruments may be less reliable in virtual sessions [6]. Nevertheless, common manual activities such as drawing, painting, and modelling can retain their therapeutic significance, and a range of digital technologies enable their application. The variety of possible artistic media and creative processes available to clients, as well as the adaptability of nonverbal art-related cues, further supports the persistence of conventional practice [6]. Several assessment frameworks are compatible with online telepractice. The Creative Assessment Package comprises the HCT, DAC, CAT, and SAM. The TAA consists of TDI, CAT, TDT-C, TDT-L, and TAHC (Hoffmann et al., 2010). Attention to Content Criteria (AAC) involves the observation of several pictorial elements in client artwork, including the representation of bodily images, time, space, and human relationships [4]. Available tools further encompass developmental traits in drawings, symbolic drawing assessment, Kodomo-no-Kiroku, TDA, DAP, art-based assessments, the Draw A Person Test, and many others. Clients offer numerous bows in colouring and drawing that can be evident as potential art maker traces across analogue and digital modalities. Preferences, development, representations, materials, and shapes all figure amongst observable parameters [6].

Research Gaps and Methodological Considerations

Art therapy has survived the COVID-19 epidemic era almost intact in essentials, yet telepractice almost universally replaced face-to-face encounters during the lockdown phase. Teleart therapy, however, is premature. Empirical work in digital art therapy, including telepractice, is scant and representation of significant aspects rarely occurs [2]. Methodological precision is essential for evaluation of remote art therapy practice, given pivotal developments in social programming, post-pandemic life, and digital environments. The collaboration between the public sector and private enterprise developing delicate environments for psychotherapy needs scrutiny similar to a longitudinal study that congruently covers art and non-art therapy [3]. A comprehensive, comparative study across various forms of tele-therapeutic interaction would clarify whether teleart therapy is truly more efficacious than non-art, non-tele therapy [4]. Early, purposeful planning and attention to established, broadly grounded tele-practice and projection models may be particularly advantageous in art therapy. Interventions characterized by preformulated operational and interactional principles such as action research, the vaccine of remote collaborative work, field report (exiting-accompany of existential complexity), virtual-module post-colonialism-via-tele-alterity-filter, and the transdisciplinary acts of written art facilitate research design within precalibrated

parameters[4]. Training curricula and mode of use should integrate digital, teleological, technical, and technological pedagogy embedded in modalities, contents, and structures of delivery [6]. Aspects stimulating active engagement with artistic materials and anthropo-genetic relations remain poorly scrutinized. An online-art program integrated in an early-childhood-education service in the pre-pandemic period involved real-time streaming of art-creating activities produced by pre-school children, contactless scanning of drawings, and computerised activity simulators including animated modeling [5]. A digital art program developed for adolescents and adolescent mothers during the pandemic temporally arranged purchase of materials and refill supply. Inquiry into such processes a-movement in n-directional annulment, for instance does not merely strengthen the a-side or broader field of investigation [6]. Emphasis on temporal arrangement extends research into culturally and pedagogically sensitive themes such as elementary-arts-domain episode, art-education-adjacence, childhood-adjuncts, cur-education-mode, and pre-internalisation-conception-glimination. Publishing within the transdisciplinary ecosystem of international early-childhood-education/ml-art journals may further establish international manner and openness-borders concerns[5]. Identification of tele-therapy and sketch-graphic transfer as tele-art therapy, tracking, and congestion highlights pertinent distinctions. Tele-art therapy receives equally scant attention across all art therapeutic types. Strict conceptualisation of both tele-art-therapy and tele-art-therapy becomes indispensable as functioning; cross-movement mapping precludes elimination or disqualification of entering process via sending [1].

Policy and Regulatory Landscape

Art therapy telepractice remains a nascent domain, with limited regulation and guidance at international, national, and regional levels. Most jurisdictions do not stipulate mandatory competencies for telepractice, nor establish specific minimum standards for guaranteed effective delivery [4]. While overall telepractice regulations are unequally defined across professions, a comparative examination highlights the insufficient development of art therapy frameworks. Accordingly, art therapists are urged to advocate for comprehensive regulatory principles in alignment with existing legislative infrastructures [5]. Regulatory scrutiny frequently encompasses issues of licensure, professional accountability, insurance reimbursements, direct-care reimbursement structures, supervision provisions, restricted-services stipulations, service layout provisions, equipment specifications, outcome assessments, client records, session frequency specifications, session hour limitations, and telecommunication systems [6]. Licensure laws govern the practice of art therapy itself, while regulatory requirements often limited to medicine and social work predominantly address teletherapy [6]. Teletherapy regulations usually entail reimbursement specifications alongside licensure stipulations governing where the service may be delivered [2]. Guidance documents in the art therapy domain have not yet crystallized through the efforts of organizations and governing bodies, leaving practitioners reliant on resource materials from other professions. Additional considerations encompass guidelines and protocols furnished by professional, governing, accrediting, credentialing, and commissioning organizations regarding teletherapy, tele-practice delivery modalities, the provision of supervision, cross-border service provision, procurement of consultation services, compliance, and administrative paperwork [6].

Future Directions and Innovations

Developments in networked applications, increased computational power, and lower prices for software and hardware have driven rapid growth in computer-mediated communication [5]. Art therapists have begun to explore ways to work with clients at a distance using telecommunication technologies. Some research has begun to emerge on the expansion of the field into telehealth settings and the implications of the computer and networked technology on art therapy theory and practice [1]. During the COVID-19 pandemic, remote teletherapy continued to be a means of delivering important therapeutic services to patients. Despite limited information on remote media and theoretical considerations, many practitioners embraced online remote art therapy delivery services. To navigate this innovative practice, it is crucial to enumerate the requirements, assistive services, and technology competencies needed to develop and maintain effective teletherapy practices [2]. Emerging technologies that facilitate virtual interaction have the potential to augment art therapy practices. The broader research community is exploring telehealth and related areas such as mobile and ubiquitous computing. Interactive media technologies have introduced expressive and interactive art-making paradigms that expand artistic possibilities while encouraging novel participation patterns[3]. Computational processes can enhance traditional art forms and encourage clients to explore new styles. Language-processing algorithms that interpret text and audio have inspired yet another direction for exploration. Generative artificial intelligence systems that learn from users' past preferences provide new opportunities to co-create art, ranging from style transfer and music generation to poetry and text writing[6]. Such systems open compelling avenues for experimental use in the field of art therapy, offering both exciting opportunities for therapeutic art and possible concerns for practice. Telepresence systems, remotely operated robotic devices, and teleoperated scanners represent other directions of investigation that telehealth art therapists are beginning to examine [6]. Preparations are essential to lay the groundwork for exploring these avenues to ensure they can be efficiently and sustainably implemented, become

widely adoptable, and integrate smoothly into standard care pathways. Emerging technologies that facilitate virtual interaction have the potential to augment art therapy practices. The broader research community is exploring telehealth and related areas such as mobile and ubiquitous computing. Interactive media technologies have introduced expressive and interactive art-making paradigms that expand artistic possibilities while encouraging novel participation patterns. Computational processes can enhance traditional art forms and encourage clients to explore new styles [6]. Language-processing algorithms that interpret text and audio have inspired yet another direction for exploration. Generative artificial intelligence systems that learn from users' past preferences provide new opportunities to co-create art, ranging from style transfer and music generation to poetry and text writing. Such systems open compelling avenues for experimental use in the field of art therapy, offering both exciting opportunities for therapeutic art and possible concerns for practice [6]. Telepresence systems, remotely operated robotic devices, and teleoperated scanners represent other directions of investigation that telehealth art therapists are beginning to examine. Preparations are essential to lay the groundwork for exploring these avenues to ensure they can be efficiently and sustainably implemented, become widely adoptable, and integrate smoothly into standard care pathways [6].

CONCLUSION

Art therapy in digital environments represents a significant evolution in mental health practice, offering new pathways for therapeutic engagement beyond traditional face-to-face settings. This study demonstrates that telepractice can effectively sustain core elements of art therapy, including creative expression, symbolic communication, and the therapeutic relationship, while expanding access to diverse populations. Reported outcomes indicate that tele-art therapy can achieve levels of effectiveness comparable to in-person interventions, particularly in enhancing psychological wellbeing and client satisfaction. However, the transition to digital platforms introduces complex ethical, professional, and practical challenges. Ensuring confidentiality, maintaining professional boundaries, securing informed consent, and navigating cross-border legal frameworks require deliberate and context-sensitive approaches. Additionally, disparities in digital access and technological literacy highlight persistent inequities that may limit the inclusivity of tele-art therapy services. The study underscores the importance of developing standardized competencies, regulatory guidelines, and evidence-based methodologies tailored to digital practice. Future research should prioritize longitudinal and comparative studies to strengthen the empirical foundation of tele-art therapy and explore the implications of emerging technologies, including artificial intelligence and immersive media. Ultimately, the sustainability and integrity of art therapy in digital environments depend on balancing innovation with ethical responsibility, cultural sensitivity, and equitable access. By addressing these dimensions, tele-art therapy can move beyond a provisional solution to become a robust and integral component of contemporary mental health care.

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CITE AS: Kagaba Amina G. (2026). Art Therapy in Digital Environments: Telepractice Outcomes and Ethical Constraints. IDOSR JOURNAL OF HUMANITIES AND SOCIAL SCIENCES 11(1): 18-23. <https://doi.org/10.59298/IDOSRJHSS/2026/1111823>